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Brady, Kevin (K.P.) (kbrady@ford.com)

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6/13/13

To: sonsauto@msn.com

Cc: Dubey, Keith (K.M.)



From: **Brady, Kevin (K.P.)** (kbrady@ford.com)

Sent: Thu 6/13/13 12:17 PM

To: sonsauto@msn.com (sonsauto@msn.com)

Cc: Dubey, Keith (K.M.) (kdubey@ford.com)

Mr. Demers,

Thank you for your correspondence with Keith regarding NASTF 519 inquiry last month. I wanted to follow-up with further developments.

Your inquiry caused us to dig deeper into the issue. As I'm sure you can understand, over the course of many years with a wide product line and large number of assembly plants, we have issues occasionally that mean we do not have a 100% solution for all vehicles. We may have the data available in certain systems in certain model years and different systems in other years and various plants handling things slightly differently. That means it is difficult to reliably have a solution for all vehicles. The TEAR TAG is one of those items that we did not have a 100% solution. But it turns out we determined we could have a solution for the vast majority, and for the minority of VINs where we cannot the field will have to handle via the various methods they have in the past.

We have added the TEAR TAG to the As Built display for all field users as shown below.

Now all IDS and FMP users will benefit from having the data displayed when we are able to.

Thank you very much for submitting your inquiry and giving us the opportunity to look into this issue and develop what we hope is a beneficial improvement for our customers.

Kevin Brady  
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